

Platform Policies[Credits Terms](#)[Contact Facebook](#)**Supplemental Materials**[Open Source](#)

Facebook Credits Terms

[Platform Policies](#) › [Facebook Credits Terms](#)

Facebook Credits Terms

Date of Last Revision: March 30, 2011

To enhance the quality, convenience, and security of the user experience on Facebook applications, these Facebook Credits Terms are included in the [Facebook Platform Policies](#) and apply to developers who accept Facebook Credits.

1. Eligibility

1. We may approve or deny your request to accept Credits in our sole discretion. We may also revoke your eligibility to accept Credits at any time in our sole discretion.
2. You must be 18 years of age or older to accept Credits.

2. Transactions

1. Transaction Details

1. When you offer goods or services, you accept responsibility for completing that transaction pursuant to the terms you offer. Our only role in that transaction is as a service provider.
2. You may offer supplemental terms and conditions in conjunction with your sales only if they do not conflict with Facebook rules or policies.
3. To the extent that minors enter into transactions with you, you understand that those transactions may be voidable by law and that you may be required to refund amounts paid.
4. You may not price items for sale in fractions of Credits.
5. You may not conduct any transaction that the promotion or execution of which would be prohibited on Facebook.
6. You may not accept Credits as payment for tangible goods.
7. You may not accept Credits as payment for alcohol or tobacco related products.
8. You may not accept Credits as payment for a currency or other stored value item that can be used outside of the application.
9. You may not charge a purchaser a higher effective price in Credits for a good or service than you would for any other payment method that you accept for that good or service.
10. You will not (and you will not enable or allow any third party to) sell Credits to, or trade or otherwise exchange Credits with, any third party.
11. You will comply with Facebook Credits [brand guidelines](#).
12. Any goods or services you offer on or through Facebook are considered to be content or applications posted by you to Facebook under the Statement. You may not offer any goods or services on or through Facebook which require any consents or other rights from any third party unless you have obtained all such rights. Furthermore, you may not offer any good or service which would require us to pay any fee or royalty to any third-party. You agree to indemnify and hold us harmless from and against any claim arising out of or related to your failure to comply with this paragraph.

3. Redemption

1. When you redeem Credits with us we will redeem them at the rate of \$0.10 per Credit, less a service fee of \$0.03 per credit redeemed. If we change the service fee or redemption rate, the redemption rate and service fee in effect at the time you accepted a Credit as consideration will apply to that Credit. We will give you 30 days notice on the [Facebook Developer Blog](#) of changes to the redemption rate or service fee.
2. When you redeem Credits you have accepted for a transaction, we will redeem them approximately 21 days following the end of the bimonthly period (either the 1st through 15th of the month or the 16th through the end of the month) in which the transaction occurred, except as otherwise set forth herein.
3. We will redeem Credits only in U.S. dollars.
4. We will redeem Credits only if we have on record your current banking information and any other information we need to make the payment.
5. At the time of redemption, we will round down any fractional amounts of Credits to the nearest whole number.
6. If a redemption payment for any given month would be less than One Hundred Dollars (\$100.00), we will roll payment over to the next month unless your account is being deactivated or deleted.

7. We will only make redemption payments to a single recipient for each account.
8. If we make a redemption payment to you that we later determine should not have been made, you are liable to us for the full amount of the payment and you agree to reverse the payment or permit us to reverse the payment.
9. You won't receive interest on balances held before redemption, balances are not deposit obligations, and balances are not insured by the Federal Deposit Insurance Corporation or any other governmental agency.
10. If you wish to dispute a redemption payment, you must notify us in writing within 30 days of receipt of the payment, and failure to do so constitutes a waiver by you of any claim relating to the payment.
11. From time to time, we may issue a small amount of Credits at no cost to a particular user (e.g. someone who is new to Credits or has lapsed from usage) in order to promote the use of Credits on Facebook and applications that use Credits, and if you receive those Credits in transactions, we will not redeem them.

4. Actions We May Take

1. We may suspend, remove or disable access to any product or service you offer at any time without notice and we will have no liability for removing or disabling access to any such product or service
2. We may limit the number of transactions or volume of Credits you are able to accept during a given period of time.
3. We may withhold from redemption any Credits we determine were accepted due to any breach of the Facebook rules or policies by you, were transferred based on fraudulent or illegal transactions, were alleged by a user to have been performed without their consent, or resulted in returned, undelivered, rejected or defective goods or services or transactions.
4. You will be liable for all Chargebacks relating to transactions we learn about within 90 days of the transaction. You will not be responsible for Chargebacks we learn about after the 90th day unless: (a) we determine you accepted those Credits after breaching Facebook rules or policies, or (b) your Chargeback rate for any one of the prior three months exceeds 5% of your total transaction volume for that month. By "Chargebacks" we mean any reversals of payment initiated by a third party payment provider.
5. We may delay redemption of any Credits related to any investigation we are conducting, but in no case longer than 180 days after the transaction.
6. We may deduct from your redemption payment any amounts for which you are past due to us on any payment in connection with any Facebook program.
7. We may contribute to a charitable organization selected by us (and charge additional standard redemption fees for that transaction) all redemption amounts we are unable to pay to you within 2 years of receipt of the associated Credits because we have been unable to reach you, have not received adequate payment instructions from you, or have not received a request to redeem such Credits.
8. You agree to cooperate with us to prevent fraud.

5. Transaction-Related Disputes

1. You are solely responsible for the resolution of disputes between you and users, including without limitation, disputes that Facebook refers to you or notifies you of via tools or systems we may provide. We have the right, but not the obligation, to assist in the resolution of such disputes.
2. In the event of a dispute between you and a user over a transaction, you agree to provide to us any records we request that may help resolve the dispute.
3. You agree that we may recover from you any monetary loss to us on account of any decision by us to provide refunds or other compensation to users as a result of their purchases from you made with Credits or any claims made by third parties arising from your products or services.

6. Other Terms

1. Your request to accept Credits constitutes your "written instruction" authorizing us to obtain your credit report from a credit bureau for the purposes of processing your application and conducting ongoing reviews of your account.
2. You will not use any user information obtained as a result of a transaction using Credits for any purpose other than completing that transaction.
3. In the event of any conflict between the Statement or Payments Terms and these Facebook Credits Terms, these Facebook Credits Terms control.
4. You agree to notify Facebook if you receive any inquiry from a government agency about Facebook Credits.
5. It is your responsibility to remit all duties, taxes (including, without limitation, sales tax and VAT) and other fees that apply to your transactions, including the redemption of Credits. To the extent that our issuance of a Credit is considered a taxable event and you subsequently receive that Credit as payment for a transaction, or we otherwise remit taxes related to a Credit you receive, you agree to reimburse us for any remittance we make related to that Credit. If duties,

taxes or fees apply to the redemption of a Credit, the service fee may be adjusted by Facebook so that the net amount received by Facebook remains \$0.03 per credit redeemed. You agree to indemnify and hold us harmless from and against any claim arising out of or related to your failure to comply with this paragraph.

6. We may revise these terms at any time.

Translations

- [French \(.pdf\)](#)
- [German \(.pdf\)](#)
- [Italian \(.pdf\)](#)
- [Japanese \(.pdf\)](#)
- [Korean \(.pdf\)](#)
- [Spanish \(.pdf\)](#)
- [Turkish \(.pdf\)](#)

Like

Be the first of your friends to like this.

Updated about 3 months ago