



Anthem Blue Cross
[Address]
[City], [State] [ZIP Code]

2/15/2013

[FIRST NAME] [LAST NAME]
[ADDRESS]
[CITY, STATE, ZIP]

Dear [FIRST NAME] [LAST NAME]:

In the past several months, you received communications from Anthem regarding its Specialty Pharmacy program that would have required the use of CuraScript specialty drug pharmacy, for certain additional specialty medications beginning March 1, 2013. Because Anthem has received feedback about this Specialty Pharmacy program from its members, we are evaluating that input to better serve our members and, for the time being, have eliminated the stated March 1, 2013 required date to use CuraScript for such additional specialty medications. We are working diligently to enhance and make plain the many benefits of our Specialty Pharmacy program, and will clearly communicate all aspects of the Specialty Pharmacy program to you before any changes to the existing program are put in place. Again, nothing will change on March 1 as previously communicated.

In the meantime, please note that you may continue to use your existing pharmacy until you hear from us. If you were receiving other specialty medications from CuraScript prior to receiving our letters, you must continue to use CuraScript for those medications. If you have already switched to CuraScript for the new specialty drugs that were addressed in the previous letter, you may continue at your option to receive your prescriptions from CuraScript.

We appreciate your patience as we work to meet the needs of our members. Should you have any questions, feel free to contact Anthem at the customer service number located on the back of your member I.D. card.

Wishing you good health,

Anthem Blue Cross

Si necesita ayuda en español para entender este documento, puede solicitarla sin costo adicional, llamando al número de servicio al cliente que aparece al dorso de su tarjeta de identificación o en el folleto de inscripción.

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Express Scripts, Inc. is a separate company that manages pharmacy services and benefits for members of our health plans.

CAMENABC 2/15/13